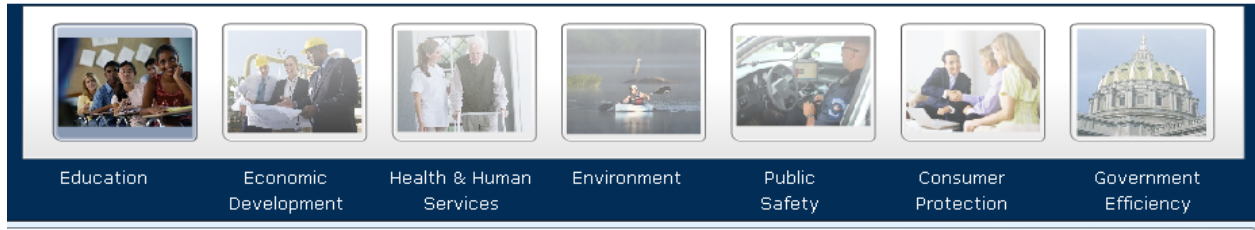


Navigating the 2009-10 Report on State Performance

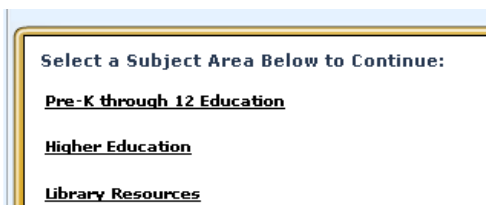
Goals: The 2009-10 Report on State Performance is organized according to seven goals in the categories of Education, Economic Development, Health & Human Services, Environment, Public Safety, Consumer Protection and Government Efficiency. These goals are represented by the seven images that appear at the top of every screen, as shown below. When you are at the report site, click on an image to view the information about that category’s goal.



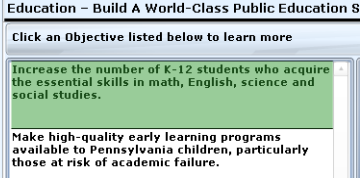


Getting Around:

	<p>Use the “Back” button in the upper left corner instead of your browser’s “Back” button.</p>
	<p>If all of the text in the upper right box does not fit, select “Continued.” This will generate another window that displays all of the narrative.</p>
	<p>Click on the “Close” button to return to the Objective screen.</p>


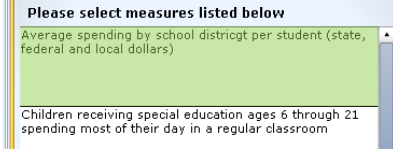
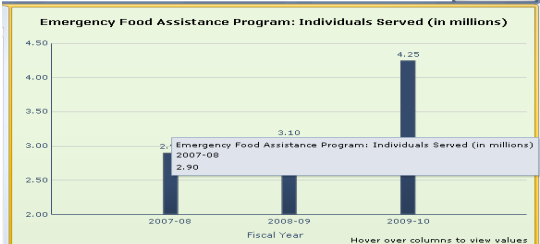
Subject Areas: Each goal is organized into subject areas. The screenshot below shows the subject areas in the Education goal. At the report site, click on a link to view information pertaining to that subject area.



Objectives: After you click on a subject area, all objectives pertaining to that subject area will appear.

	<p>Click on an objective; that objective will be highlighted in green and information pertaining to the objective will be shown in the upper and lower boxes on the right side of the screen. The upper box explains “Why this objective is important” and “How we are doing.” The bottom box lists strategies to meet that objective and, where applicable, measures of success.</p>
	<p>To view and/or print all of the information for the goal, click on “Printable PDF of This Goal.”</p>
	<p>You may access other subject areas within the goal by using the drop-down box in the upper right of the screen.</p>

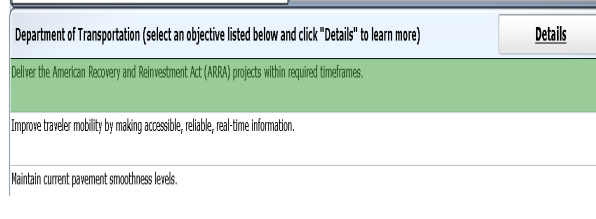


Strategies and Performance Measures:

	<p>Strategies for the selected objective will be listed below the strategies tab. Click on the Measures tab to view performance measures for the selected objective.</p>								
	<p>The selected measure will be highlighted in green.</p>								
 <table border="1"> <caption>Emergency Food Assistance Program: Individuals Served (in millions)</caption> <thead> <tr> <th>Fiscal Year</th> <th>Individuals Served (in millions)</th> </tr> </thead> <tbody> <tr> <td>2007-08</td> <td>2.90</td> </tr> <tr> <td>2008-09</td> <td>3.10</td> </tr> <tr> <td>2009-10</td> <td>4.25</td> </tr> </tbody> </table>	Fiscal Year	Individuals Served (in millions)	2007-08	2.90	2008-09	3.10	2009-10	4.25	<p>A chart will appear on the screen for the selected measure. Mouse over the chart columns to view the values.</p>
Fiscal Year	Individuals Served (in millions)								
2007-08	2.90								
2008-09	3.10								
2009-10	4.25								

Viewing Information by Agency: The bottom of every goal page lists all agencies that contribute to that goal. Click on an agency name to view only that agency’s data. This data includes all objectives and related information, regardless of how many goals and subject areas they appear in.

Agencies Contributing to This Goal (select to view performance information by agency):

[Department of Agriculture](#) [Department of Community and Economic Development](#) [Department of General Services](#)
[Department of Labor & Industry](#) [Department of Revenue](#) [Department of Transportation](#)
[Pennsylvania Housing Finance Agency](#)

	<p>All agency objectives, regardless of which goal they contribute to, will be listed in the bottom frame, with the selected objective highlighted in green.</p> <p>To view information about the selected objective, click “Details.”</p>
	<p>On the Details page, click “Show All Objectives” to view all objectives for the selected agency and subject area.</p>
	<p>Select “Printable PDF of This Contributing Agency” in the upper right of the screen to view and/or print the agency information you are viewing as a PDF.</p>